



Boarding for all SMALL Breeds

Sylvenus Kennels

The very best holiday hotel for your pet

Joan and Bob Jensen
16 Crufts Way, Canning Vale 6155
Ph 9455 1606 Fax 9455 5723
www.sylvenus.com
ABN 48 896 826 846

Monday to Friday Open 8.30 - 10am and 4.30 - 5.30pm
Saturday ONLY Open 8.30 - 10am
Sunday ONLY Open 4.30 - 5.30pm

CLOSED CHRISTMAS DAY,
and GOOD FRIDAY
NO EXCEPTIONS!

CONTACT DETAILS

Name.....
Address.....
Phone.....Mobile.....
Contact Name & Number.....

DOG DETAILS

Name.....
Breed.....Age.....Sex.....
Sterilised.....Vaccination Expiry.....
Usual Vet.....

Name.....
Breed.....Age.....Sex.....
Sterilised.....Vaccination Expiry.....
Usual Vet.....

Name.....
Breed.....Age.....Sex.....
Sterilised.....Vaccination Expiry.....
Usual Vet.....

Name.....
Breed.....Age.....Sex.....
Sterilised.....Vaccination Expiry.....
Usual Vet.....

Arrival Date AM/PM

Departure Date AM/PM

FEES: Charges are inclusive of day of arrival and day of departure

Boardingdays @ \$.....per day... \$
Extras..... \$
TOTAL \$

SPECIAL INSTRUCTIONS

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Sylvenus Kennels
Provides veterinary care, on call,
24 hours a day. I agree to such
care, and the payment of that
care should the need arise.
VET EXPENSE LIMIT
\$.....
I acknowledge that I have read
and agree to be bound by terms
and conditions specified on page
2 of this agreement.
Signed.....

Page 2 - CONDITIONS OF BOARDING AT SYLVENUS KENNELS

1. All animals boarded or cared for by Sylvenus Kennels are accepted on the following terms and conditions.
2. The owner specifically represents that he/she is the sole owner of the animal(s), free and clear of liens and encumbrances.
3. Sylvenus Kennels reserve the right to refuse any animal and no reason need be given.
4. All animals must have either a current vaccination certificate or show proof of immunity by way of titre test results.
5. If the animal(s) require veterinary attention the owners shall be liable for all costs and out of pocket expenses. The selection of a veterinarian for treatment shall be at the discretion of Sylvenus Kennels. In the event of serious illness or accident where the owner cannot be contacted the veterinary surgeons decision relating to the treatment of the animal will be final.
6. **Boarding rates are charged on a per calendar day basis irrespective of the time of admission or departure.**
7. **The owner agrees to pay all costs and charges incurred during & relating to the animal(s) stay at Sylvenus Kennels (including boarding fees, veterinary expenses, special services requested & any other charges incurred). These charges must be paid before the animal(s) leaves Sylvenus Kennels.**
8. Animals not collected within 14 days of the specified date of departure without notification to Sylvenus Kennels will be disposed of at our discretion. All monies owing, including fees and costs relating to the disposal, are payable by the owner immediately upon receipt of invoice from Sylvenus Kennels.
9. Should the customer default in the payment of any monies due under this agreement then all monies due to Sylvenus Kennels shall immediately become due and payable and shall be paid by the owner within seven (7) days of the date of demand. Sylvenus Kennels shall be entitled to charge the appropriate daily boarding rate, in addition to the monies due on this agreement, on overdue accounts from the due date until the date of actual payment.
10. Any expenses, costs or disbursements incurred by Sylvenus Kennels in recovering or attempting to recover any outstanding monies including Debt Collection Agent fees and Solicitors costs shall be paid by the owner, providing that those fees do not exceed the scale of charges as charged by that Debt Collection Agency/Solicitor and in any event the commission is not to exceed 18 per centum per annum of the debt value, plus out of pocket expenses.
11. If animals are boarded for more than two weeks or for an indefinite period, 50% of the boarding fee must be paid in advance.
12. The owner agrees to pay the rate for boarding that is in effect on the day the animal is checked in to Sylvenus Kennels, as advertised in the price list displayed in the kennel office.
13. The fully booked period will be charged during school holidays irrespective of late drop-off or early collection of animal(s) – the period can be extended at the discretion of Sylvenus Kennels if desired but not shortened.
14. A deposit may be requested at Sylvenus Kennel's discretion for stays during peak periods ie Christmas, Easter & School Holidays. Refunds are only available if notice of cancellation is given at least four (4) weeks prior to the booked dates. An administration fee of 15% will be deducted from the returned deposit.
15. The owner agrees to be solely responsible for any and all things done by the animal(s) howsoever resulting, while the animal(s) is in the care of, or being transported by, or being directly supervised by Sylvenus Kennels, its employees and agents. The owner will pay to Sylvenus Kennels all expenses of, and for, any liability incurred by Sylvenus Kennels by reason of the animal(s) nature, temperament, behaviour or actions while the animal(s) is in the care of, or being transported by, or being directly supervised by Sylvenus Kennels, its employees and agents, including any cost loss and expense arising out of financial liability resulting from the nature, temperament, behaviour or actions of the animal.
16. The owner releases Sylvenus Kennels, its employees and agents from all liability for injury, death, loss or damage of any kind whatsoever that may occur to the animal(s) while in the care of, or being transported by, or being directly supervised by Sylvenus Kennels, its employees and agents.
17. By signing this contract and leaving their animal(s) with Sylvenus Kennels the owner acknowledges that they have read the conditions of the contract and warrants the accuracy of all information given on the form. The owner acknowledges that signing the contract creates a lien over the animal(s) in favour of Sylvenus Kennels which Lien shall continue to exist whilst ever monies are owing pursuant to the contract.